

Dave,

I love, love, love our floors. Folks still can't believe I sent an email on a Friday afternoon, you called me that night, came out the next day -- gave me a more than reasonable quote, started the job in two days and finished a day early. You told us exactly what to expect, gave great tips, made it personal with some decorative etching.

THANK YOU SO MUCH for everything. It's good to know that customer service still exists even after the sale, and to see someone so passionate about their trade. I know I made the right choice. thanks again.

Patty Moody